

# **KODAK Service & Support —** Enhancement Services

- Boost productivity
- Increase uptime
- Free up resources
- Optimize efficiency
- Simplify vendor sourcing



# STRETCHED TOO THIN? USE OUR EXTENSIVE RESOURCES.

Businesses today are running lean, and it's a challenge to meet deadlines with fewer resources. KODAK Service & Support can help free up your resources to do other critical tasks. And, you control costs because we don't add to your overhead. Our specialists get the job done with minimal impact on your operations.

#### Installation and Relocation

Let our pros install your new equipment to minimize startup glitches. Or, if you need existing equipment relocated, we can move it across the hall or across the country. We'll pack it, inspect the site, audit the power, ship it, and set it up, saving you time and resources.

## **Operator Training**

New equipment or employee? Or maybe an operator just needs a refresher. Kodak's certified technical trainers can teach operators to be more efficient and productive. Training is a good investment and the gains can offset the cost of training!

# **Power Monitoring and Conditioning**

Poor power quality can jeopardize your equipment, productivity, even your data. Our specialists can identify power irregularities and suggest and install the right power protection equipment for you.

## Site Inspection

Don't wait until the new equipment arrives to find out if your site will accommodate it! We'll inspect the site ahead of time and make sure the physical and power specifications are met.

### **Equipment Upgrades**

Whether you are looking to improve productivity or reliability, it's often more economical to upgrade your equipment than buy a whole new product.

#### **Optical Disk Cleaning**

Dirt build-up on disks can corrupt your critical data. The frequent need to reboot or call for service may indicate your disks are dirty. We recommend disk cleaning every 6 months. It can save your data from loss and reduce costs from unnecessary service calls!

#### **Network and System Services**

We offer a full range of network and systems services, from design and optimization to problem analysis, that can help you move image files faster and more efficiently. And that increases productivity.

# Let us be your Single Source Solution

Use Kodak for all your document imaging, storage, and commercial print service & support needs and simplify your vendor sourcing.

We're here for you.

Kodak Service & Support

For more information

Call us at 1-800-944-6171, ext. 71.

Or visit our Web site, www.kodak.com/go/CIGservice